

Modernization of the administration and Online Public Services: what we have learnt and where we are heading.

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Agenda

- Citizen Services
- Civil Servant Services
- Data Services - SmartCities






**Our cities are facing 21st Century Challenges,
Responding with 20th Century Tools,
Evaluating with 19th Century bureaucratic processes,
Managed by 18th Century founded Institutions**




PAY, APPLY, REPORT, SHARE



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A time to remember

Join us at our Remembrance Sunday and Armistice Day services as we remember those who gave their lives serving their country.


3/6



Meet the Mayor

Find your council

Postcode



Building a resilient community

Read our resilience booklet

Apply for it

Bulky waste collection

Green waste collection

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Life facts

¿Qué hacer cuando...?

Nace un hijo

Busco Colegio

Mi Boda

Cita Previa

Monto un negocio

Busco Trabajo

Más hechos vitales

Transparency. Clean Government

BUDGET

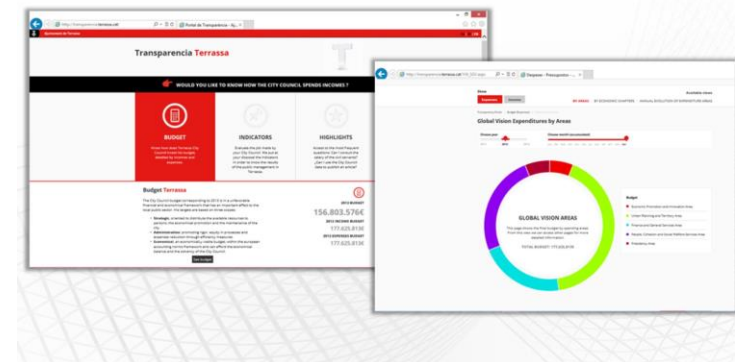


Solution?

bigov Transparency
Budget tracking Observatory

bism@rt
Power your business

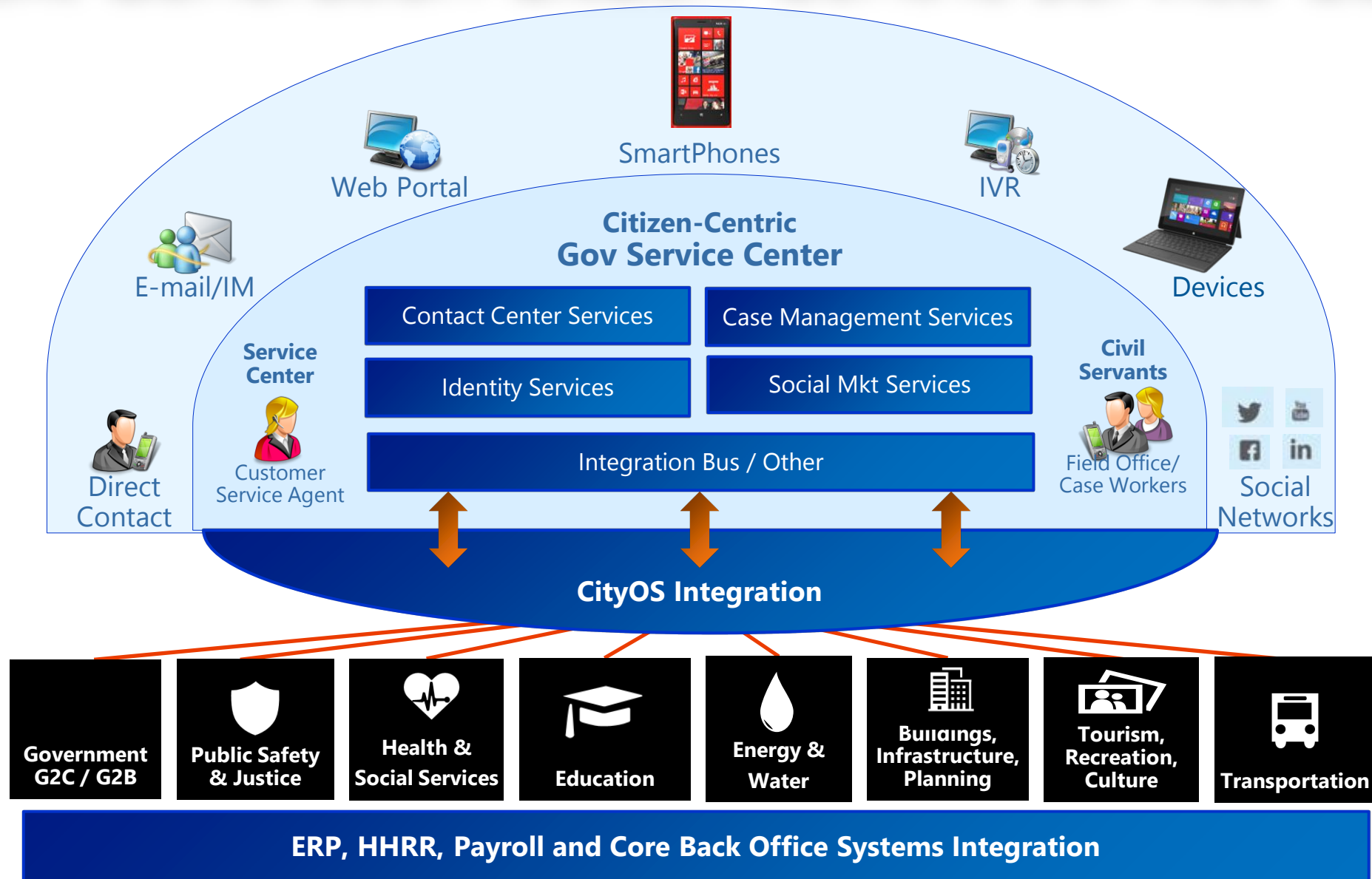
<http://transparencia.terrassa.cat>



Brussels. 341 pags Mechelen. 98 pags Luxembourg 368 pags

<http://governobert.terrassa.cat/>

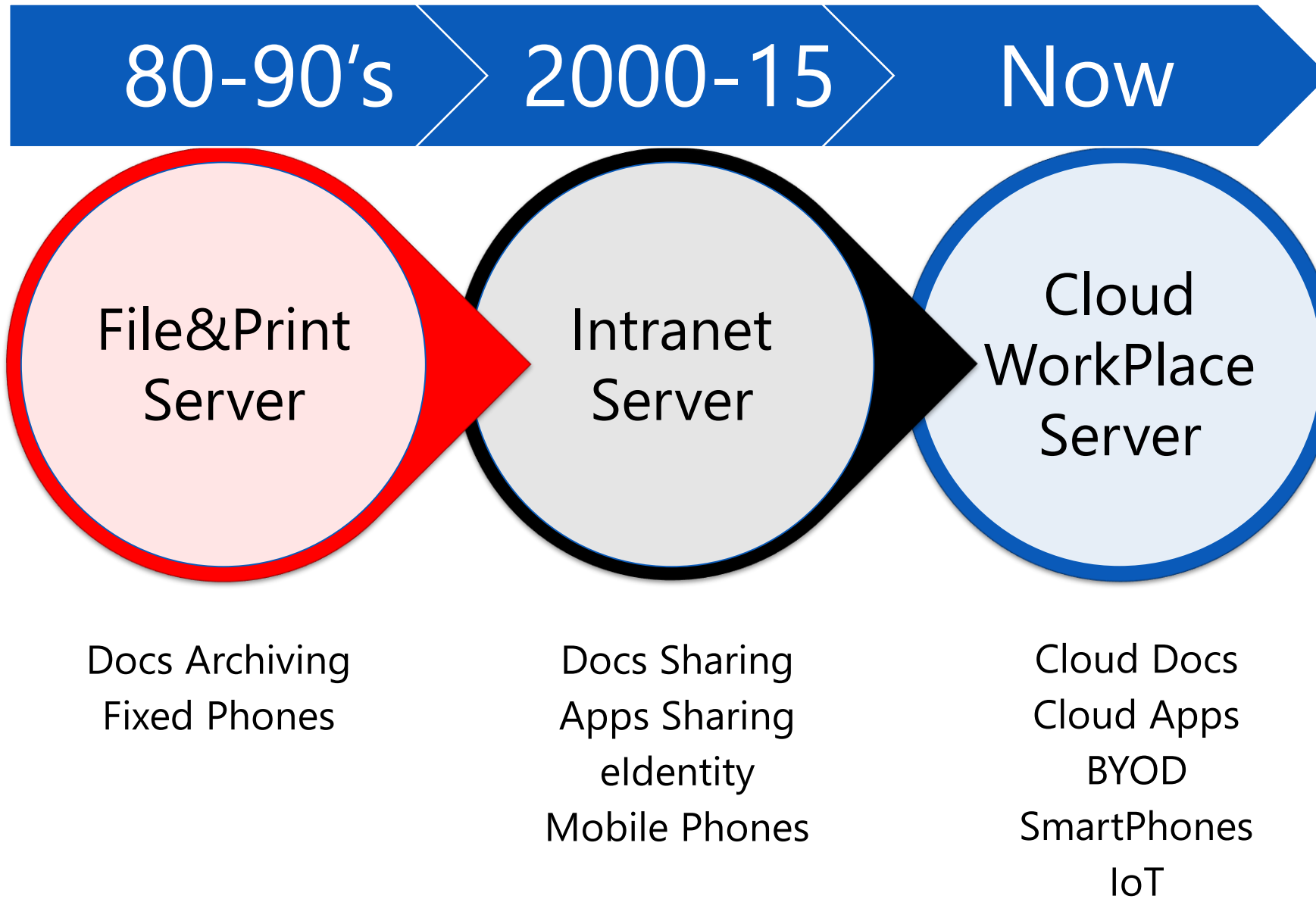
Next Generation Citizen-Centric Service Center



New World of Work

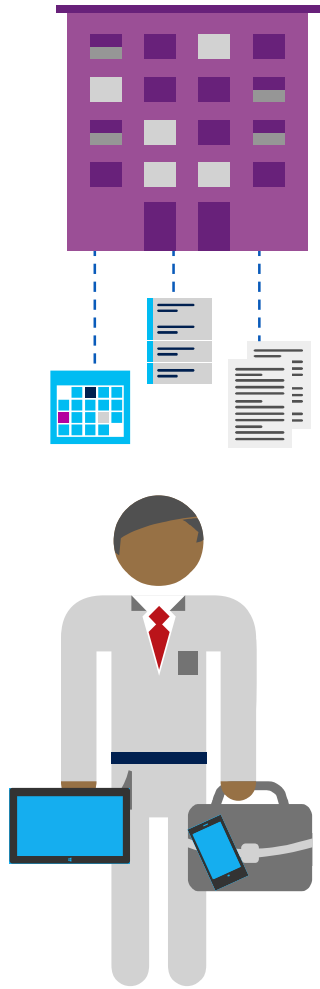
APPS TODAY:

- Mobilizing Apps
- Sharepoint Publisher on Azure
- Reserve a meeting room
- Goods Supply Requestor
- Internal HelpDesk Tool
- Team Task Manager
- Team Workspaces
- Internal News
- PaperFree Board Meetings

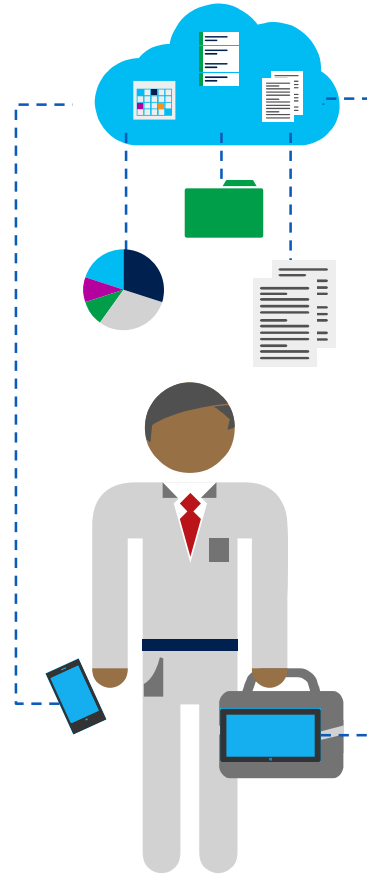


BigData
Social

Civil Servant Use of Technology Evolution



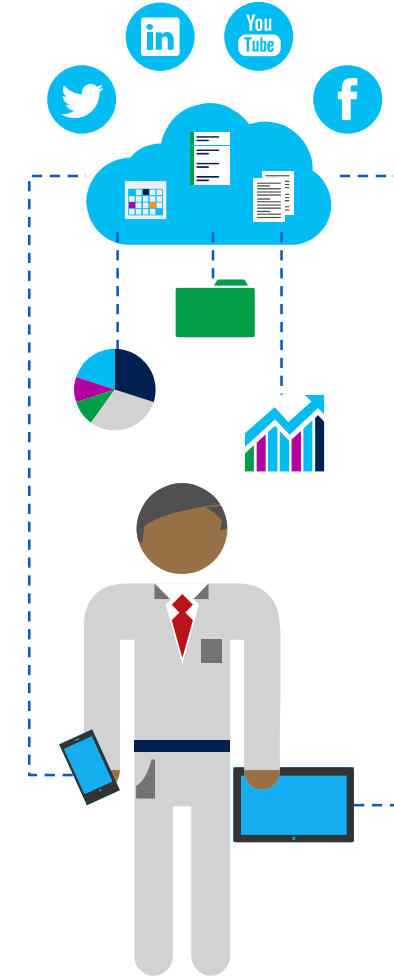
Devices – Data at Office



Devices – Data at Cloud



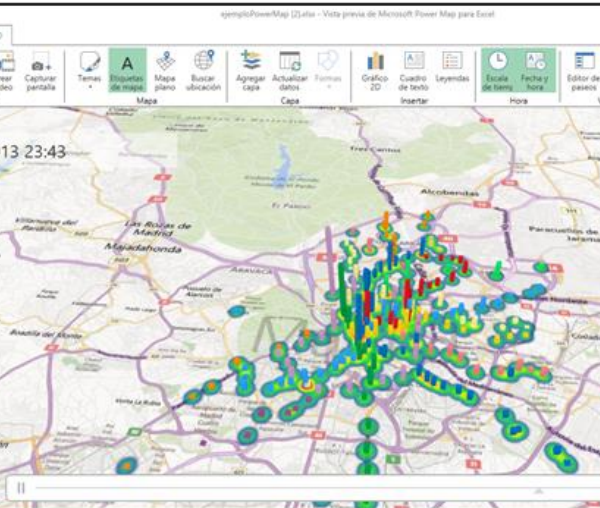
Cloud, Big Data, Mobile



Cloud, Big Data, Mobile, Social

Mobile-first Scenarios

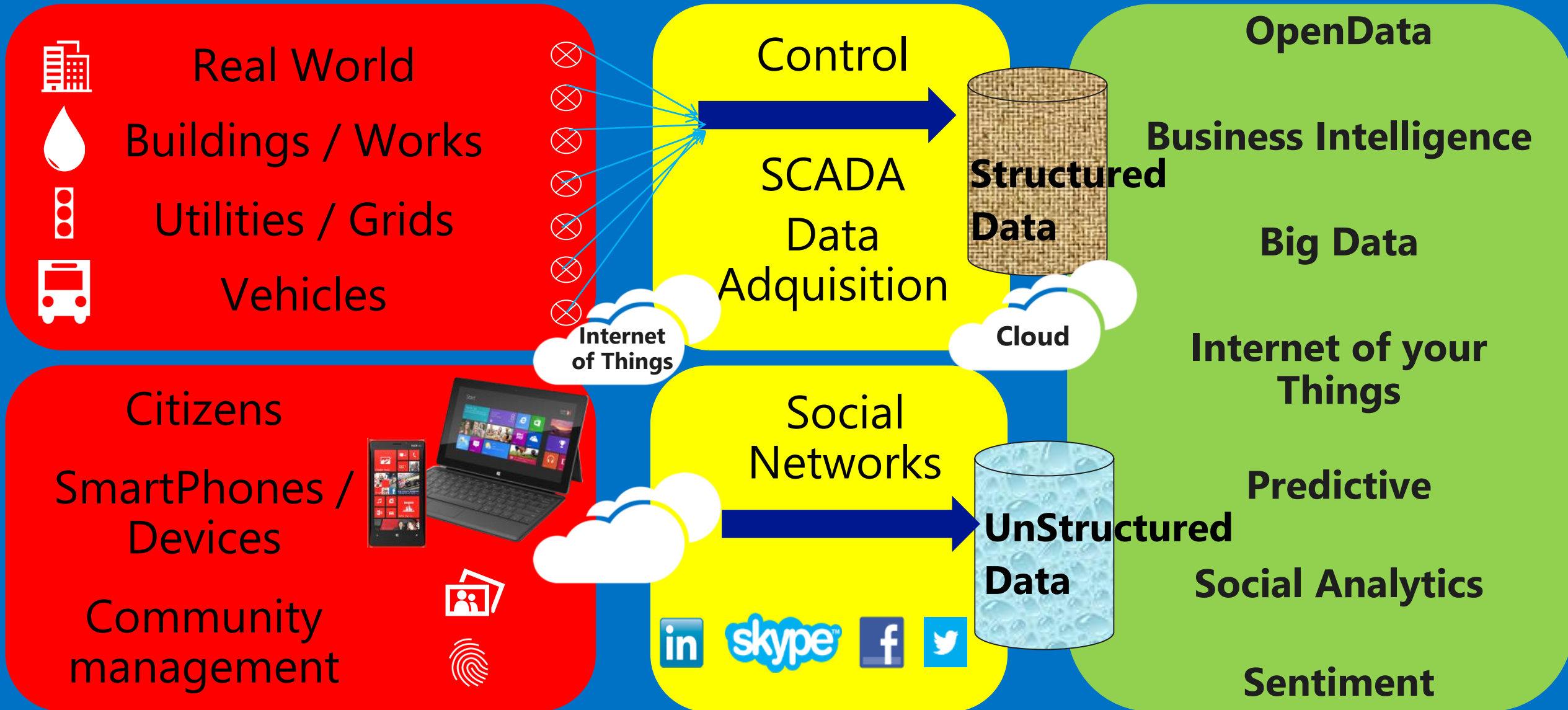
Mobile Work Force brings together Client, Web, Cloud middle-tier, and hybrid (e.g. on-premises) connectivity for a range of Mobile Worker scenarios including Education, HealthCare, Inspectors, Transportation workers, etc



Internet of Things						
Single Line Display	Embedded	Kiosk	Wearable	Phone	Tablet	Interface Types and Sizes
Console	Dashboard	Laptop	Desktop	Smart TV	Advertising Display	
Storage Types	Cloud	Local	Camera	GPS	Accelerometer	
Data Types	Structured	Unstructured	Motion	Light	Connectivity	Sensors
					Power	



SmartCities = Data Services



Helping you harness the new era of innovation for the ...

CityNext Offshoots

